

# AllHires

Knowledgebase > AllHires Graduate FAQ > Why is the referee email address I entered showing 'Incorrect Format'.

---

## Why is the referee email address I entered showing 'Incorrect Format'.

Nadine Rankin-Plant - 2025-01-15 - Comments (0) - AllHires Graduate FAQ

If you have already entered an email address for both referees, you could be experiencing difficulties because you have inadvertently added a space before or after the email address when you are copying and pasting or typing it in.

Please try again without adding any spaces. For example, the email address format is as follows name@company.com, name@company.co.uk